

# UK GARDEN BUILDINGS (RUGELEY) LIMITED

Unit N Beacon Business Park, Weston Road  
Stafford, ST18 0WL

**Telephone: 01889 582000**

Website: [www.ukgardenbuildings.co.uk](http://www.ukgardenbuildings.co.uk)

Email: [customerservices@ukgardenbuildings.co.uk](mailto:customerservices@ukgardenbuildings.co.uk)

## Elite Garden Room Plastered Interior Finish Terms & Conditions 2024

All orders are accepted under the following terms and conditions, which constitute a legally binding contract. Customers are advised to read this carefully before signing. By upgrading to a plastered interior on your new garden room you agree to the following:

1. **Installation** – our fitters will erect your new building and fit the interior out with plasterboard. We will then arrange for the plasterer to visit within 1-5 days of the building being erected.
2. **Electrics** – are not supplied with the building and are the customers responsibility to organise the first fix for the installation day if desired. Your electrician can complete the first fix during installation of the building, our customer service team will advise when the electrician needs to be present. It is essential that your electrician creates a map of where they have installed wiring as this may not be obvious once the plaster board has been fitted.

**Second Fix** – the electrician can return any time after the plaster has dried and been decorated. We recommend organising this once the interior has been completed by ourselves.

*We do not accept any responsibility for any damage/work carried out by sub-contracted electricians.*

1. **Plastering** – UK Garden Buildings Rugeley Ltd hire an independent plastering contractor to plaster our garden rooms. Our customer service team will organise dates for the plasterer to complete their work.
2. **Drying** – Plaster can take 3-7 days (weather/temperature dependant) to fully dry out once complete. At no point should any electrics, wall fixings, or decoration be carried out in the drying out period. Where possible, on dry days, please leave a window/door open to encourage ventilation and the plaster to dry.
3. **Decorating** – UK Garden Buildings Rugeley Ltd have an in-house painter and decorator; our customer service team will organise the interior to be decorated within 4 weeks (or sooner) of installation of the building. This timeframe is to allow the plaster to dry out entirely before being decorated. We offer a White painted finish only.

Once decorated, our decorator will fit all skirting and trims.

1. **Laminate Flooring** – the laminate flooring will be laid by our decorator once the building has been decorated to avoid any plaster or paint damaging the laminate flooring.
2. **Settlement** - Settlement is to be expected in new buildings. With the building's frame being constructed from timber, which is a natural product, this is prone to movement. As the building is heated, used, and settles into place, this can cause minor movement of the building, with this hairline splits/shrinkage can occur and is out of our control.
3. **Guarantee** – the plastered interior finish is guaranteed for 12-months. This does not cover accidental damage.
4. **Cancellation/Postponement** – If any of the scheduled plastering or decorating dates are postponed/cancelled by the customer less than 10 working days before the due date, we reserve the right to cover our reasonable costs by charging a postponement/cancellation fee of 50% of the plastered interior value.